Vinay.P

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**OBJECTIVE**

Seeking a career in an organization having an environment that encourages continuous learning and provides exposure to new technologies and to utilize my software skills and abilities in the Information Technology industry that offers Professional growth while being resourceful, innovative and flexible. To obtain a challenging and demanding job in Interactive Design and Development that will further enhance my knowledge and skills towards the growth of the company.

# PROFESSIONALSUMMARY

* Working as a L1 Engineer having **2.6**years of IT Experience on production support along with application maintenance.
* Experience in **Banking Domain**
* Has Exposure in the **Maintenance** and **Support** of various Applications.
* Excellent communication and interpersonal skills with a understanding of business applications, their Integration and approve ability to adapt to new areas.
* Providing **Deployment** and **Migration Support.**
* A state knowledge in Implementation of **SQL queries** and creates ***functions, procedures*** in PLSQL on Oracle database.
* Good at working on **UNIX (HP-UX, SUNSOLARIS, LINUX)** environment.
* Good knowledge in ***UNIX, Shell scripting and PLSQL.***
* Having sufficient work flow knowledge in ***ITIL (Information Technology Infrastructure Library)***

Process.

* Having good knowledge in fresh Service Management and service now ticketing tool.
* Worked extensively on **Incident, Problem, Change** and **Release Management.**
* Good Experience in **Resolving tickets** and **Change Request with SLA.**
* Flexibility and adaptability in regards with new Technologies and Environments.
* Having Basic knowledge on ***Business objects*** reporting tolls.
* Team Worker with good interpersonal, communication and fast learning skills.
* Working in ***24/7*** support and solving all the issues as per SLA.

# PROFESSIONALEXPERIENCE

|  |  |  |  |
| --- | --- | --- | --- |
| **Organization Name** | **From Date** | **To Date** | **Experience** |
| Virtusa | JAN-2020 | Till date | 2.6Years |

**EDUCATIONALQUALIFICATIONS**

* Bachelor of technology from 2018 with7 6.31% from RK College of engineering which is affiliated to JNTUK.
* Intermediate from board of intermediate with 67.86% in 2014.
* SSC from board of secondary school with 65% in 2012.

# TECHNICALSKILLS

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| --- | --- |
| **Language** | PL/SQL,SQL |
| **Tools/Utilities** | PLSQL Developer, Toad, Service Now, Putty, Remedy |
| **Database** | Oracle11 Gand12C |
| **Operating System** | Linux and Windows |

**PROJECTS1:**

# Project details:

|  |  |  |
| --- | --- | --- |
| **PROJECTNAME** | : | Core Banking System |
| **Client** | : | Union bank of India |
| **Duration** | : | JAN-2020 to till date |
| **Role** | : | Production Support Engineer |
| **Databases** | : | Oracle12c. |
| **Languages** | : | PL/SQL,SQL |
| **Operating System** | : | RHEL-6.7 |
| **Tools & Utilities** | : | SQL Developer, Putty and Remedy& Service Now. |

**Project Description**:

Core Banking System automates Banking branch business operations, covers Retail and Corporate Banking Services. ATM (Automatic Teller Machine) Banking System is connected to a network, that offers basic banking functions to users (access to bank account (balance, bank transfers) and retrieval of money etc..) This system is capable to track the transaction details, standing instructions as well as the customer profiles. To operate the transactions for subscription we need to maintain the various customer details etc. There is a need for executing the standing instructions given by the customers for the proceedings of the same.

**Responsibilities:**

* + My role is L1 production support engineer.
  + On Call Coverage-Resolving the issues based on priority.
  + Deployment Support as well as migration support.
  + Writing the shell scripts and SQL queries according to the customer requirement.
  + Implementing the new SQL scripts, and enhancing the existed SQL scripts as per the requirement.
  + Making modification on Stored Procedures, packages, cursors and functions in PL/SQL and manipulating the data in tables by using SQL scripts according to customer requirement.
  + Creating the indexes on table columns based on the column cardinality.
  + Finding out the root cause of performance SQL Queries and resolving.
  + Optimizing the SQL queries
  + Loading the data in to the database using the SQL loader and External table concepts.
  + Creating the control files and modifying the existed files as per the business logic.
  + Scheduling the jobs using cron tab command in UNIX.
  + Performing the monthly, weekly activities and validating the data using the existed reports.